

Terms & Conditions: Flying Blue and Uber Partnership

The following terms and conditions outline the partnership between Flying Blue and Uber, offering exclusive benefits and rewards for Flying Blue members who utilize Uber services. By participating in this partnership, Flying Blue members can earn Flying Blue Miles when riding with Uber using eligible products. Please read the following terms and conditions carefully to understand the details of the offer, including registration procedures, Miles earning schemes, and account management.

1. Characteristics

To take advantage of this offer, you must be a member of the Flying Blue program and have an active Uber account. Regardless of their membership status, all Flying Blue members can earn Flying Blue Miles when riding with Uber using products in the countries enrolled in the offer. Once registered for the partnership, the Miles earned will be credited within a maximum period of 48 hours after completing an eligible ride.

2. Registering for Uber and Flying Blue partnership

2.1 You can register for the Uber and Flying Blue partnership via www.flyingblue.com, the Air France app, the KLM app, or the Uber app. This followed by registering via the Uber app, you must log onto your Uber profile and then log on to your Flying Blue online account to connect your Flying Blue account. Then, both accounts will be linked.

If you are not yet a member of the Flying Blue program, you must first subscribe to the program via www.flyingblue.com or <https://login.flyingblue.com/enrol/flyingblue> and afterwards link your newly created Flying Blue account to your Uber account as described above.

2.2 Selecting Flying Blue in the Uber App

Following your registration as described in Section 2.1 above, you have to select Flying Blue as the loyalty program of your choice in the Uber App. Sometimes Uber may display more than one loyalty program. In that case, you have to select Flying Blue from the list of offered loyalty programs in the Uber App.

3. Miles earning scheme and procedures.

Following the completion of the steps described in Section 2.1. and 2.2. you can earn Miles with Flying Blue when riding rewarded Uber products. Upon completing eligible trips with Uber, the Flying Blue Miles will be credited to your Flying Blue account as per the following form:

1 Flying Blue Mile per euro spent on Uber Black or Berline, Comfort, Van, and X Priority excluding Uber Taxi and Uber X journeys in the following countries: Austria, Belgium, Czech Republic, Finland, Germany, Greece, Ireland, Italy, Norway, Poland, Portugal, Romania, Spain, Sweden, Switzerland, United Kingdom.

To be eligible to earn Miles, you must book your qualifying ride exclusively on the Flying Blue website, or the Air France and KLM apps and websites via the 'book a ride' link.

Miles cannot be earned on the following Uber products and platforms: UberEats, Gift cards, UberRentals, Public Transportation and Micro-mobility.

4. Split Fare

Uber offers a specific functionality called "Split Fare". When riding with friends or groups, you can always split the cost. There's no need to swap cash, just tell the app to calculate it for you and send you the bill. Subject to the users having linked their Uber account with their Flying Blue account, each recipient of a bill will earn Miles based on their respective amount paid.

5. Termination and Account Unlinking

Members may decide to withdraw from the Uber and Flying Blue partnership offer at any time. In order to do so, you have to unlink the accounts in the Uber app: Once your accounts are linked, to unlink the accounts you have to select the linked program where you will be able to select 'Unlink' button to unlink your account.

If you withdraw from the Uber and Flying Blue partnership offer, both your Uber and Flying Blue accounts will nonetheless be maintained. You may re-subscribe to the offer at a later date, however if you were rewarded with a Welcome Miles Package (limited time offer created to incentivize account linking), please note that you will not be eligible to receive an additional Welcome Miles Package once you re-subscribe. If you withdraw from the offer, any Miles earned that have not yet been credited at the time of account unlinking will be forfeited.

6. Privacy

Registration to the Uber and Flying Blue partnership offer requires Uber and Flying Blue to process personal data of the Members. By registering for this offer, Members expressly acknowledge to the processing of their personal data, which will be used for the purpose of managing the partnership offer and crediting Flying Blue miles. The personal data processed may include, but is not limited to, the Member's name, email address, Flying Blue loyalty card number, and number of points or miles to be credited. Uber and Flying Blue will comply with all applicable laws and regulations governing the protection of personal data and will take appropriate technical and organizational measures to safeguard the security and confidentiality of the personal data processed. Members have the right to access, rectify, and delete their personal data, as well as the right to object to the processing of their personal data for legitimate reasons.

All terms and conditions comply with both Uber and Flying Blue privacy policies to ensure customer data is protected.

<https://privacy.uber.com/center> <https://www.flyingblue.com/en/privacy-policy>

7. Changing Terms and Conditions

Uber and Flying Blue reserve the right to modify or make changes to the offer, including the addition or discontinuation of certain products or services eligible for earning Flying Blue Miles. In the event of any changes, Uber and Flying Blue will inform all Flying Blue members that have registered to the Flying Blue and Uber partnership.